
Frequently Asked Questions – Community Wide Solid Waste Hauling and Curbside Recycling Services

When does the Contract Start with Rumpke?

Rumpke will pick up trash and recycling beginning on May 5, 2017. The contract is for 5 years with options that could result in an extension.

What day of the week will my trash be picked up?

Trash and recycling will be picked up curbside on **FRIDAY** each week. **Waste and Recycle Containers will be delivered to residential properties starting the April 17th and 18th.**

What are the rates?

The rates are \$16.95/month (senior rate of \$15.26/month) billed quarterly along with your current water/sewer bill.

How do I subscribe for recycling services?

Recycling services are automatically part of this program and you will be given a recycling cart for your use.

What about the recycling bin/cart that I have now from my current provider?

Please contact your current provider to find out if you rent or own their carts. If you rent you will be able to schedule a cart pick up with them. If you own your cart you can keep it or set on the curb with a note on trash day for Rumpke to take and dispose of.

Do I have to call Rumpke if I set out large items, such as a couch or washing machine?

No, those items can be placed at the curb on your regularly scheduled service date or you can call Rumpke for other arrangements.

Can I opt out of this program?

No. There is not currently an opt out option. This program is mandatory for all single family and multifamily houses (under 4 units).

I only use one bag of trash a month is there another option for me?

Yes. The Village has had requests for those who only produce one bag of garbage per month to be offered an option to continue that practice. The Village is currently offering a bag program. Those wishing to be included in this program will need to complete an application (enclosed) and have that application into the Village by April 13th in order to not be charged the monthly rate in May. The Village will be selling the bags for \$5.00 each at Village Hall. There will be a monthly minimum charge of \$5.00 that will be included on the property's water/sewer utility bill. Those who choose to use the bag program will be able to take advantage of the weekly curbside recycling pickup. Should there be bags placed out for collection that are not Village issued bags Rumpke will not pick up these items.